

**To:** Grantham, Jessica[Grantham.Jessica@epa.gov]  
**Cc:** Duffy, Eirinn[Duffy.Eirinn@epa.gov]  
**From:** Freed, Chris  
**Sent:** Mon 8/10/2015 12:51:35 PM  
**Subject:** Re: eBusiness Orders Placed Over Weekend - Problems

That won't be possible. I'm En route to Durango and don't have the new devices. I'll just get Michelle to order brand new devices expedited. Can you guys ship to the Durango address I just sent?

Sent from my iPhone

> On Aug 10, 2015, at 6:49 AM, Grantham, Jessica <Grantham.Jessica@epa.gov> wrote:  
>  
> You need to make sure that all the new devices are activated prior to us getting service on the old devices.  
>  
> Thanks.  
>  
> Jessica Grantham  
> Sr. Telecommunications Analyst  
> Mobile Device Business Office  
> ECS Team - EPA ITS-ACT III Contractor  
>  
>  
> \*\*\*PLEASE NOTE\*\*\* If you require Mobile Device related assistance, please use the following contacts:  
> EZTech Locations - EPA Call Center 866-411-4372 (option 3) or EZTech@epa.gov  
> All Other Locations - EPA Call Center at 866-411-4EPA or EPACALLCENTER@epa.gov  
>  
> -----Original Message-----  
> From: Freed, Chris  
> Sent: Monday, August 10, 2015 8:48 AM  
> To: Grantham, Jessica  
> Cc: Duffy, Eirinn  
> Subject: Re: eBusiness Orders Placed Over Weekend - Problems  
>  
> I also order 2 new devices. iPhone for Deirdre Rothery and usb aircard for David Ostrander can I change the shipping address? If so please ship to  
>  
> Durango downtown inn  
> Attention: Robert Freed  
> 800 Camino Del Rio  
> Durango, CO. 81301  
>  
>  
>  
> Sent from my iPhone  
>  
>> On Aug 10, 2015, at 6:42 AM, Grantham, Jessica <Grantham.Jessica@epa.gov> wrote:  
>>  
>> Got it.  
>>  
>>  
>> Jessica Grantham  
>> Sr. Telecommunications Analyst  
>> Mobile Device Business Office

>> ECS Team - EPA ITS-ACT III Contractor  
>>  
>>  
>> \*\*\*PLEASE NOTE\*\*\* If you require Mobile Device related assistance, please use the following contacts:  
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>> EZTech@epa.gov All Other Locations - EPA Call Center at 866-411-4EPA  
>> or EPACALLCENTER@epa.gov  
>>  
>> -----Original Message-----  
>> From: Freed, Chris  
>> Sent: Monday, August 10, 2015 8:42 AM  
>> To: Grantham, Jessica  
>> Cc: Duffy, Eirinn  
>> Subject: Re: eBusiness Orders Placed Over Weekend - Problems  
>>  
>> These were leftover devices that were just recently replaced with newer devices. We need these leftover devices activated with new service. I thought add service to existing device was the appropriate option.  
>>  
>> Sent from my iPhone  
>>  
>>> On Aug 10, 2015, at 6:38 AM, Grantham, Jessica <Grantham.Jessica@epa.gov> wrote:  
>>>  
>>>